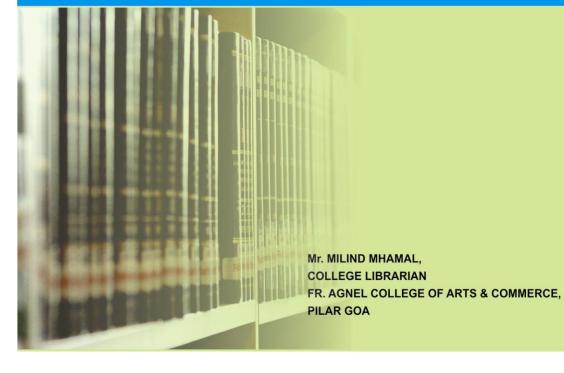
A STUDY OF THE BEST PRACTICES ADOPTED IN COLLEGE AND UNIVERSITY LIBRARIES IN GOA IN RELATION TO NATIONAL AND INTERNATIONAL STANDARDS









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CERTIFICATE

This is to certify that this minor research project titled "A study of the best practices adopted in college and university libraries in Goa in relation to national and international standards" is a record of research work done by Mr. Milind C. Mhamal, College Librarian, Fr. Agnel College of Arts & Commerce, Pilar Goa.

Fr. Fredrick Rodrigues
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ABBREVIATIONS

AARL Australian Academic and Research Libraries
ACRL Association of College & Research Libraries
AICTE All India Council of Technical Education

AIU Association of Indian Universities

ALA American Library Association

ANSI American National Standards Institute
BITS Birla Institute of Technology & Science

BSC Balanced Score Card

CACUL Canadian Association of College and Universities Libraries

CASL Council of Australian State Librarians

CAUL Council of Australian University Librarians

CHEMS Commonwealth Higher Education Management Services

FTE Fulltime equivalent

IFLA International Federation of Library Associations and

Institutions

ILA Indian Library Association

INFLIBNET Information and Library Network IQAC Internal Quality Assurance Cells

ISO International Organisation for Standardisation

LIS Library and information services

NAAC National Assessment and Accreditation Council
NISO National Information Standards Organization

PAARL Philippine Association of Academic/Research Librarians SCONUL Standing Conference of National and University Libraries

TQM Total Quality Management

UGC University Grants Commission

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